# COORDINATION OF AN AMERICANS WITH DISABILITIES ACT (ADA) INITIATIVE

# CHERYL ANN FRAZIER, BS, MPA AGENCY ADA/ LEP/SI COORDINATOR



**November 29, 2018** 

### **Session Objectives**

- Identify appropriate ADA Initiative expectations
- > Examine Tips for Leadership and Staff Buy-In (The Cycle)
- Demonstrate how to build an ADA Network
- Identify a system to measure success
- Discuss Lessons Learned
- Reiterate the Role of an ADA Coordinator





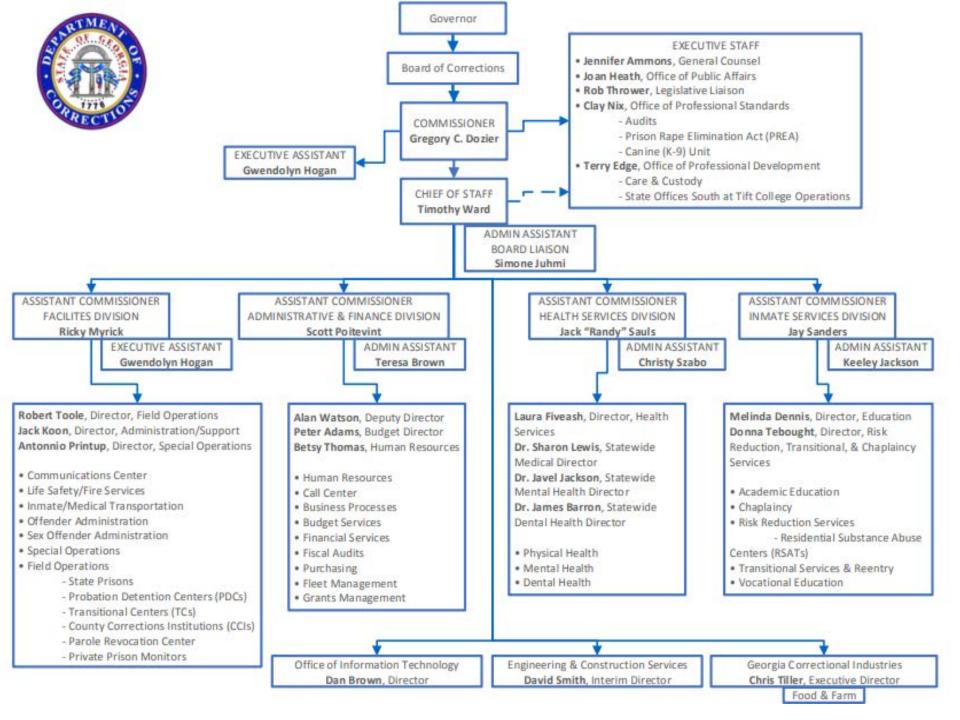
#### **Identification of Expectations**

- Know your Agency's Mission
- Secure a job description
- Meet with your supervisor
- Get to know each discipline of your Agency or workplace
- Get to know your clientele and their needs
- Study the law and your agency policies
- Study the missteps and successes of others/ similar agencies (<u>www.ADA.gov</u>, court rulings, Letters of Findings from DOJ, etc.)



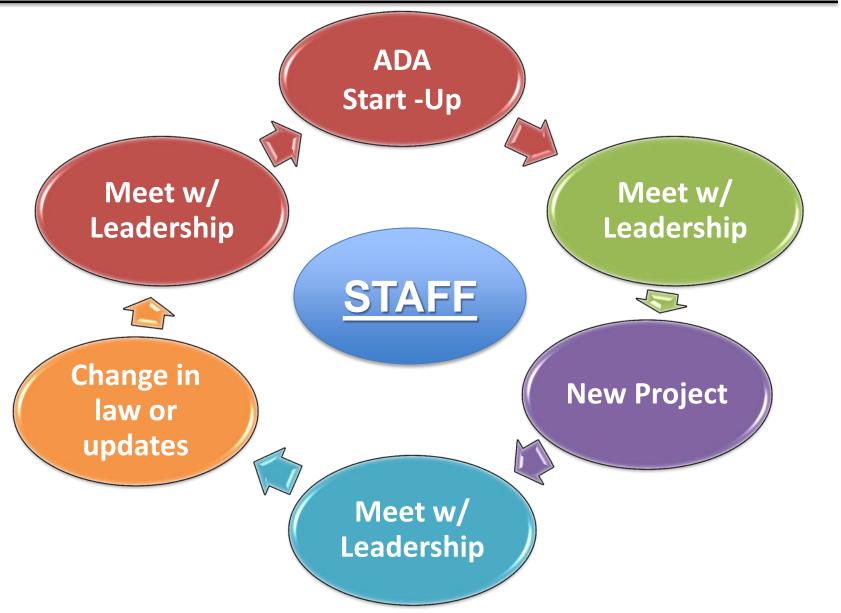
#### Leadership and Staff Buy-in

- Get to know your Agency's Leadership, Stakeholders, and Staff Members
- Meet with each discipline and explain how ADA will improve operations; the benefits
- Strategic Planning Develop a strategy and identify the WHY for each activity/project
- Project Management Identify responsible persons, establish processes and timelines. (Communicate each project and major milestone with affected people.)
- Ask for ideas and guidance from leaders and stakeholders
- ADA belongs to everyone





#### **Over-Communicate**



#### **Organizing Your Team/ Partners**

- People and ADA Compliance make up your shared nucleus
- All discipline leaders and staff are members of your team
- At least one appointed person per discipline as your point of contact
- Your legal department
- Partners (State ADA Coordinator's Office, AMAC, Other Agencies, Consultants, etc.)



#### GEORGIA GDC ADA COORDINATION NETWORK





#### **Setting Priorities/ The Plan**

MID-POINT

**START** 

- What is your purpose? (Mission)
- Who are you serving? (Client)
- What are your shared goals?
- What is your "WHY?"
- What comes first?
  - 1) <u>Care</u>
  - 2) "Hot Topic" Issues
  - 3) Great Ideas
- When is it due? (Reasonable Timelines)



#### Measuring Success

# **SMART GOALS:** Specific Measurable **Achievable** Relevant Time-based

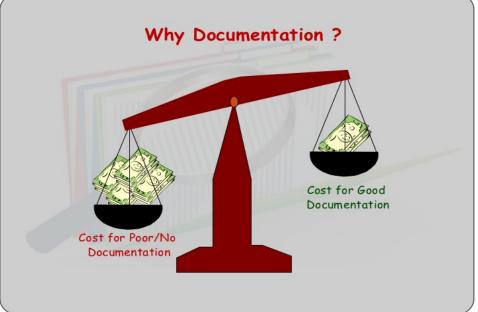


#### The Core of Success











- First Things First (Study, Solidify an agency policy, Set reasonable timelines, <u>ask for HELP</u>)
- Over-Communicate
- Celebrate Successes
- Pace Yourself and the Program
- Embrace the Art of Compromise
- Self-Care



### What is your role?

Visit www.ADA.gov

The Knowledgeable One (Study)

Lead (Servant and Transformational Leadership)

Know your agency ADA Coordinator

Know your section/discipline ADA Coordinators

Understand how the ADA process works

Participate in ADA Compliance efforts

Report violations/ Action Plan/ Self-Evaluations/ Transition Plans

Assist with Accessibility Solutions

Document









#### **Contact Information**

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